



Musketeer

THE integrated **governance** and **enterprise suite** of **Business Led solutions** which provide a highly scalable and configurable implementation platform for the Modern Enterprise.

Some Background

Musketeer was created to respond to the requirement for **the simplification of IT delivery processes**, to allow businesses to create and manage their solutions and work environments independently. This has been achieved by providing clear ownership for the Business and IT architecture, using a **common and integrated data platform**. This product, developed in a large organisation with over 40,000 people, allows for common objects to be used across multiple areas and **configured to match each Business, Function and User requirements**.

The platform is delivered using a common data architecture tool that converts your planned structure into a formal **Enterprise Data Model and framework**, allowing users to concentrate on Business requirements and IT to focus on the supporting infrastructure. The outcome is a Information Aware and Owned enterprise that drives **innovation and creativity** across the enterprise in a controlled and structured manner. The solution delivery and implementation framework is drawn from a leading global banking organisation, and addresses **all aspects of BUILDING SOLUTIONS** to meet your regulatory and statutory requirements.

This enterprise framework is designed to support the **entire IT solutions requirements across** Business areas for the entire enterprise. The approach is proven to provide a single point of entry for all data, data governance, compliance and workflow requirements. Behind each Business we provide the platform for designing solutions that can replace many systems, replace the use of excel and other User Developed applications, and supports by achievement of a single view of Enterprise Objectives.

We have implemented many modules that prove how this common platform can help support your business objectives, including:

- Governance, Risk, Incident Management and Compliance;
- HR management and performance management;
- Customer and Supplier relationship management and performance tracking;
- ITIL solutions across all domains; and many more to discover.



What are the benefits of the Application?

The application provides the whiteboard for business to IMAGINE, DESIGN and DEPLOY business requirements without the traditional shackles of IT, and retaining the rigour of a COMMON ARCHITECTURE and design process.

Musketeer will evolve and adapt to the changing needs, and each stage in the journey creates the ability to do more, leading to an environment that allows business to deliver on their requirements quickly.

Each business area is provided with a platform to grow, and can work independently of all other business areas, whilst allowing the freedom to create their own solutions. This capability extends to Reporting, Dashboards, Reports, Navigation and Workflow.



What will we need for the Application?

For the installation we will need support from your IT team to provide the platform for the installation, or we can host and manage this for you at a reasonable monthly cost. We will also need to establish a cost effective approach to gaining access to/ integration with user and organisational structures, and make sure that all your IT security policy requirements are met. There is also some normal legal stuff to cover the confidentiality and terms of the pilot.

The basic steps include: Define a High Level Roadmap and Priorities, Agree and set Accountability for the business areas and common data objects, Capture and publish the Solution framework, Create and manage the initiating forms, Manage and monitor activity based on community rules and requirements, and BUILD your reporting dashboards.

A key driver for the implementation framework is defining and establishing accountability, and is the cornerstone of our solution delivery and governance implementation framework. Our experienced team of consultants will work with your team to map out the requirements and ensure a simple implementation process.

LIST OF MODULES

- Compliance & Assurance
- Case Management
- Change Governance
- Customer Management
- Data Governance
- Strategy & Executive
- Performance Management
- Workflow Management
- GRC
- Facilities Management
- Board Administration
- IT Service Delivery (ITIL)
- Regulatory Compliance
- Personnel Management
- License Management
- Policy Management
- Project Management
- Risk Management
- Supply Chain Management
- Stakeholder Management
- Safety, Health & Environmental Quality Management



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